RIEDMAN’S COMMITMENT TO OUR RESIDENTS

This crisis is testing all of us. We know that many families are facing financial pressures as businesses have been forced to scale back or close. We’re committed to helping our residents during these trying times to ensure that no one loses the roof over their head if they’re financially impacted by this pandemic.

WE’RE HERE TO HELP

• If you have suffered financially because of the outbreak, please contact your Resident Manager. We are all in this together. We are committed to working with our residents and over the next 90 days we are willing to create payment plans, waive credit card fees and waive late fees for those directly impacted.

• In addition, we are putting rent increase freezes for all April, May and June renewals to help our residents weather the crisis.

• We also know that many of you are working from home. Please let us know if there is anything we can do to make this transition smoother.

RESOURCES

• We encourage you to identify resources offered by federal, state and local governments – as well as community organizations – to help you secure financial assistance, food and healthcare.

• To that end, the federal government is committed to providing significant resources to support those affected by the crisis. This includes an extension of unemployment benefits, direct payments to Americans and assistance to select industries to get people back to work. We hope that these support mechanisms will help make your household finances work.

• Helpful resources from the CDC can be found at https://www.cdc.gov/coronavirus/2019-ncov/index.html

It’s important to know that eviction moratoriums that have been put in place does not relieve residents of paying their rent or complying with their lease. Again, we are committed to helping those directly impacted by the pandemic. For those of you not financially impacted by the pandemic, it is critical that timely rent payments continue so we can continue to pay our employees, maintain the cleanliness and safety of our community and meet our other financial obligations like tax and insurance payments.

For now, we are heartened by the stories of neighbors helping one another – from grocery shopping to checking in on each other. Communities working together to stay safe is what will get us through this crisis, and we are here for you. The steps we’re taking will safeguard this community and we appreciate your willingness to help.
Concerned About Rent?  
Here’s How the Government Can Help

We know this is an unprecedented time of uncertainty and anxiety for our residents. We also know that many of our residents are suffering from job losses, furloughs and reduced hours. Fortunately, there is help available.

**Direct Payments**

The federal government will be making one-time cash payments directly to our citizens. These payments should be issued during the month of April either by check or direct deposit. How much will you receive?

- **Individuals earning less than $75,000** will receive $1,200.
- **Married couples earning less than $150,000** will receive $2,400.
- If you have children, you will receive **$500 per child**.
- **Individuals earning more** than $75,000 and less than $99,000 – and couples earning more than $150,000 and less than $198,000 – **are eligible for a lesser amount**.

**Enhanced Unemployment Benefits**

If you have lost your job, you can apply for state unemployment benefits at [https://labor.ny.gov/ui/ cares-act.shtm](https://labor.ny.gov/ui/ cares-act.shtm)

Congress is enhancing state unemployment to provide more income and to cover more people.

- **Adds $600 per week** for four months on top of state unemployment.
- Expands the program to include a number of workers not normally eligible to receive unemployment benefits. This includes:
  - Freelancers
  - Independent contractors/gig workers
  - Self-employed
  - Those with limited work history
  - Employees who are still employed, but whose hours have been reduced

**It is important to apply as soon as possible.** To help expedite aid, the federal government is funding the first week of benefits to encourage states to waive traditional waiting periods, but it may still take a couple of weeks to be processed.

**We’re Here to Work with You**

We understand there may be a delay in your ability to access these benefits. If that’s the case, please talk to us.

We’re all in this together and all deserve safe and clean housing. We are thankful for the hard work of our employees in keeping our community operational and all they continue to do to prepare for and mitigate the negative consequences of the COVID-19 pandemic. To that end, we rely on rental payments to pay those workers and to cover our mortgage, utilities, maintenance and more.

If rental payments stop flowing, community stability and safety will be disrupted, just when peace of mind is most needed. We remain heartened by the stories of neighbors helping one another. Communities working together to stay safe is what will get us through this crisis, and we are here for you.

April 2, 2020
March 18, 2020

Dear Residents,

As a follow up from our prior communication, we continue to closely monitor developments as it relates to Coronavirus (COVID-19). As always, our goal is to provide support and ensure the health and well-being of our residents and employees. In doing so, we will be following the mandates required of us as outlined from national health organizations and from Federal and State Government.

To reduce contact, we are encouraging or enacting the following recommendations:

- Until further notice we are closing all amenity spaces including the clubhouse and the fitness center.
- Our office will remain operational, but please avoid visiting the clubhouse and instead use email, phone, our website at Riedman.com and ZEGO/Paylease to communicate with on-site management.
- Our maintenance staff will continue to complete emergency or high priority related work orders.
- Please alert our staff if you are sick prior to our entering your residence.
- Non-essential work orders may be determined to be handled at a later date
- We may be modifying our office hours. We will keep you posted if changes occur.

The CDC remains the best source of information and guidance. The CDC recommends the following public health response to prevent the spread of COVID-19:

- Avoid close contact.
  - Avoid close contact with people who are sick. When you are sick, keep your distance from others to protect them from getting sick too.
- Stay home when you are sick.
  - If possible, stay home from work, school, and errands when you are sick. This will help prevent spreading your illness to others.
- Cover your mouth and nose.
- Wash your hands often.

We will continue to monitor the situation. Let’s work together to keep our community safe and healthy! As always, if you have any questions or needs, please feel free to reach out to us.

Thank you,

Resident Manager